

**Services available to students with mental health difficulties:**

- discussion and assessment concerning their situation at university
- identification of appropriate educational strategies according to their current health requirements
- special course and examination arrangements
- support and advice concerning coursework arrangements
- necessary information on units offering treatment, psychotherapy and other relevant forms of support
- additional funding: special allowances for disabled students (on condition that a disability degree certificate is provided).



**DISABILITY SUPPORT SERVICE**

ul. Retoryka 1/210, 2<sup>nd</sup> floor  
31-108 Kraków

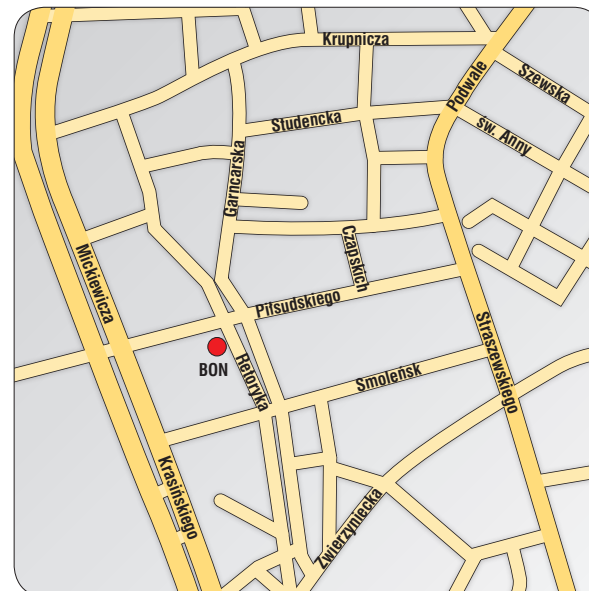
Opening hours:  
**Monday - Friday: 9<sup>00</sup> - 17<sup>00</sup>**

Office hours for students:  
**Monday - Thursday:  
11<sup>00</sup> - 16<sup>00</sup>  
Friday: 11<sup>00</sup> - 14<sup>00</sup>**

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**JAGIELLONIAN UNIVERSITY  
IN KRAKOW**

**DISABILITY  
SUPPORT SERVICE**

**Services for students  
with mental health difficulties**



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## Our services

We created a variety of specialist and modern solutions to meet the requirements of university students. Our staff work to ensure that students with various disabilities get the support and assistance they need to enjoy equal educational opportunities. This may involve special course and examination arrangements.

## Applications

Applications submitted by both current and prospective students must be accompanied by a disability degree certificate, equivalent evidence of disability or medical condition, or a medical treatment certificate. The support is provided on condition that you are willing to cooperate and participate actively in the process. Early contact with the Disability Support Service will help us ensure that appropriate arrangements are put in place.

## Confidentiality rule

Our staff will go out of their way to meet your individual requirements. Any personal information passed on to the Disability Support Service is confidential. Our office hours are held in rooms that guarantee privacy.

## Our educational support services are available to students with:

- neurosis (eg adjustment difficulties, phobias)
- mood difficulties (eg depression, bipolar difficulties)
- personality and behavioural difficulties
- eating difficulties (eg anorexia, bulimia)
- psychotic difficulties (eg schizophrenia)
- psychological development difficulties (eg autism, Asperger syndrome)
- difficulties related to psychoactive substance abuse (eg alcohol)
- neurological difficulties (eg epilepsy, multiple sclerosis)
- traumatic experiences.

## Cooperation with academic teachers

We cooperate with academic teachers and – provided that we have your permission – advise them on what individual arrangements should be put in place.



## Special examination arrangements

Special examination arrangements do not mean that you are exempt from an exam or that the exam will be simplified. These arrangements are made to meet the individual requirements of disabled students. They may involve technical changes to the exam, but they will not change its content.

If you wish to apply for special examination provision, you should contact the Disability Support Service **at least three weeks prior to your exam or test**, submit a relevant written application to the Dean for Student Affairs accompanied by evidence of disability issued by a competent authority. Early contact with the Disability Support Service will help us ensure that appropriate arrangements are put in place.

## Examples of special examination arrangements:

- coursework assignments may be broken into smaller parts
- examination period may be extended
- students may take an oral exam instead of a written one and vice versa
- in some cases, the examination time limit may be extended (up to 50 %).